



VIVA-TECH INTERNATIONAL JOURNAL FOR RESEARCH AND INNOVATION

ANNUAL RESEARCH JOURNAL

ISSN(ONLINE): 2581-7280

Inventory management for Small Business.

Prajwal Jaya Naik¹, Niyati Raut²

¹(Department of Mechanical Engineering, VIVA Institute of Technology, University of Mumbai, India)

²(Department of Mechanical Engineering, VIVA Institute of Technology, University of Mumbai, India)

Abstract: *Small businesses, start-ups and entrepreneurs are form of the foremost important influencers of economic growth because, in any economy, they represent 90 per cent of all employers and produce 60 to 80 per cent of all new jobs, yearly. In 2018, there are 30.2 million small businesses within the US, which represented 99.9 per cent of all businesses within the country, employing about 58.9 million people. As per The U.S. Bureau of the Census, small businesses opened and SMBs closed their doors just last time. According the Small Business Administration's Office of Advocacy, three out of 10 new enterprises fail to survive for relatively twice and about five out of 10 closes up shop within five years. The survival rate is indeed lower for sole possessors. And as per "WASP BARCODE TECHNOLOGIES", Inventory management is one in all the explanations for his or her failure. Accurate inventory operation is one altogether the foremost basic keystones of monetary success, and it are often complicated. Strategic force operation result means balancing presto- moving goods and inventories with minimum storehouse requirements. The faster the move goods in and out, the more practical and profitable for one's business are going to be. Whether an oversized association taking care of stock in multiple countries or managing small business inventory, the principle of managing inventory remains the identical*

Keywords – *Entrepreneur, Inventory management, Small businesses, Start-ups.*

I. INTRODUCTION.

Any business that sells physical goods needs an area to store items, whether that's a warehouse or store. Inventory management is crucial to forestall loss of things, quickly fulfil customer orders and to forecast a requirement to shop for more of a given product. A company's inventory is one among its most precious assets. In retail, manufacturing, food services, and other inventory-intensive sectors, a company's inputs and finished products are the main core of its business. A shortage of inventory when and where it's needed will be extremely detrimental. At the same time, inventory will be thought of as a liability (if not in an accounting sense). An oversized inventory carries the chance of spoilage, theft, damage, or shifts in demand. Inventory must be insured, and if it's not sold in time it's going to need to be disposed of at clearance prices or simply destroyed. For these reasons, inventory management is very important for businesses of any size. Knowing when to restock and forecast inventory, what amounts to get or produce, what price to pay as well as when to sell and at what price can easily become complex decisions. The main aim of these article is how important the inventory especially for the small business and what are the challenges and how to implement the inventory management with more efficient way and with less financial budget.

II. INVENTORY MANAGEMENT.

The process of ordering, storing, using, and selling a company's inventory is cited as inventory management. This comprises the storage and processing of raw materials, components, and completed products, further because the management of raw materials, components, and final products. Inventory management aids businesses in determining which inventory to order and when to order it. It tracks the progress of merchandise from purchase to sale. The technique recognizes and responds to patterns to ensure that there's always enough stock to fulfil client orders which shortages are properly warned about. Small businesses frequently maintain track of stock manually and use spreadsheet (Excel) formulas to work out reorder points and amounts. the most important goal of inventory management as a part of the supply chain is to always have the appropriate products available within

the right quantity at the proper time. Businesses can lower the prices of carrying excess inventory while increasing sales when done correctly.

III. IMPORTANCE INVENTORY MANAGEMENT.

Inventory management system may make or break a company. On a record, inventory is often the most important item within the current assets category. Inventory problems can result in business losses and even failure. On the opposite hand, effective supply chain management can help a company grow. Inventory management is about striking a balance between the number of inventories coming in and also the amount of inventory leaving. It manages the time and expenses of non-capitalized assets and inventory, allowing an organization to realize maximum profit.

• **Striking a Balance Between Overstock and Stockout.**

Balance is the key to successful inventory management in enterprises. A deficit occurs when an organization invests in additional inventory than it can sell (overstock). When there's not enough inventory, customer service suffers. the prices of additional inventory must frequently be deducted from profits. it's unable to sell the inventory or obtain a reimbursement from the manufacturer. The products will either be stored or disposed of, and losses are incurred. In business, a particular amount of loss is fair and expected, but inventory that exceeds predicted sales can affect a company's bottom line. Goods that can't be moved, are tossed aside. Stockouts occur when a corporation doesn't have enough inventory or finished products available to fulfill client demands. If there is not enough inventory to fulfil a customer order, a sale could also be lost. Backordering things or informing customers that a product is out of stock on a daily basis can cause them to hunt out other suppliers that do have what they're searching for. Inventory and customer service have an immediate relationship; good inventory management is that the greatest approach to assure consistent customer happiness and minimize waste. based on sales activity, an efficient inventory management system reliably estimates what quantity inventory are going to be required. This way, orders are often placed in a very timely manner to avoid overstocking and stockouts. it is important to grasp what quantity demand there's for a product, furthermore as how quickly it depreciates.

• **Good Inventory Management equal to lower Operating cost.**

Inventory management allows to form informed business decisions and confidently close transactions. It provides real-time data on what sells well and what doesn't — in other words, what to order more of and what to order less of to maximize earnings. The key to efficient inventory management and control may be a thorough grasp of client demand for what business sell. One can start making sensible purchasing and storage decisions once they understand how their customers buy. Inventory is expensive to amass, yet businesses do so within the hopes of recouping their investment. Inventory that sits on a shelf, on the opposite hand, loses its worth. Because company planned to earn a profit but didn't, company may have challenges with capital and income. These difficult issues are solved with good inventory management. Any business will suffer if they keep an excessive amount of money in inventory. Customer service can suffer if business don't invest enough. With efficient inventory management, business may discover the best middle ground. Data could be a fantastic thing when it involves boosting overall business performance. However, having an excessive amount of data could be even worse than not having enough to may become so engrossed in reports that they miss the foremost critical indicators of one's company's health.

IV. LITERATURE REVIEW

• **Best Practice in Inventory Management- Tony wild.**

There are two main ingredients in this book:

1. The Institute of Operations Management (IOM) Diploma course covers the fundamentals of inventory management, as well as
2. the application of these principles to real-world inventory management.

Inventory Controllers will find the book useful as a driver's manual. It explains how the engine works (and how inventory control systems function), how to utilise the controls (and how to manage them), and how to get the most out of the vehicle (how to optimise inventory). If you read the material carefully, it will show you how to achieve better inventory control, lower stock levels, and increased availability.

• **Essentials of inventory management- Max Muller.**

Essentials of Inventory Management and Control was written to introduce a new stockroom/warehouse manager; (ii) a non-financial inventory control individual; or (iii) a small business owner to the financial, physical, forecasting, and operational aspects of inventory.

This book's ultimate goal is to provide immediately actionable information in the areas of forecasting, physical control and layout, problem recognition, and resolution.

- **Inventory management concepts and technique- G Priniotakis and P Argyropoulos.**

This article goes through some fundamental concepts and procedures for inventory classification, inventory control, avoiding stock outs, and boosting customer satisfaction. It also goes through the necessity of estimating demand and how to use the Root Mean Square Error (RMSE) as an effective metric of forecast error, which eventually becomes a key factor in inventory management. It discusses the value of Safety Stock and the Service Level (SL) as a performance metric (SS). Finally, it examines the Reorder Point (ROP) as an effective signal for triggering production replenishment, as well as a simple method for prioritising production orders.

- **Inventory Management Practices in Manufacturing Firms- PROFESSOR S.O. UNYIMADU.**

Inventories have been referred to as the "lifeblood" of any industrial company. Inventories are an investment that helps with production and/or serving consumers; without a doubt, an insufficient supply of inventories can grind manufacturing processes to a halt. The way inventories are controlled and managed can make a big difference in whether a company succeeds or fails. These articles detail the procedures that can be used in manufacturing, as well as the costs associated with completing the subsequent task.

- **Inventory Management in Small and Medium-Sized Manufacturing Companies and Its Main Dilemmas- Denisa Ferenčíková .**

This paper provides a brief overview of contemporary research on inventory management, as well as its challenges and dilemmas in today's competitive environment. The study focuses on small and medium-sized manufacturing firms with very complicated manufacturing processes. The main purpose is to identify the major challenges that small and medium-sized manufacturing enterprises face as a result of the complexity of their production processes. The final section offers a brief case study describing the execution of numerous minor changes that should enhance inventory management and save the organisation money.

- **Hands-On Inventory Management -Ed C. Mercado**

Hands-On Inventory Management shows how to design an inventory management method that meets customer needs while keeping inventory costs low enough to make a profit. The text uses real-world examples to demonstrate fundamental inventory principles, calculations, and methodologies. Because varied operating scenarios necessitate different methods to inventory planning and replenishment, this book emphasises the prerequisites for success in a variety of industries. Problems & Solutions in Inventory Management-Dinesh Shenoy, Roberto Rosas. This book contains more than 200 numerical problems and solutions that students can use to learn, practice, and master the principles of Inventory Control and Management. Written in plain language as a companion to any of the popular textbooks on Inventory Control and Management, it clearly illustrates the procedures students must take to solve a specific problem. It also illustrates which solution techniques are appropriate in specific situations. This book is the only one student will ever need to prepare and develop confidence for their tests in this topic. It is a great one-stop resource for mid-level engineering and business students who have taken Inventory Management or a related subject as an option.

- **Basic Concepts in Inventory Management -Prem Vrat**

The notion of inventory, which is important to the materials management function, is explained in this chapter. The concept of inventory is given, as well as the many sorts of inventories – raw materials, finished items, in-process inventory, MRO inventory, and so on. The importance of maintaining inventory, as well as the functions of inventory as a decoupling agent that allows separate subsystems in a supply chain to decouple, are discussed. The inventory-related cost metrics, as well as techniques for calculating them, are listed. Other situational characteristics, such as demand and lead times, must be estimated as well. A suitable inventory policy must be chosen before an inventory model can be used for effective inventory system operation. Three different forms of inventory policies are outlined, along with their relative advantages and disadvantages. A taxonomy of inventory models is offered to provide an overview of the numerous inventory models accessible in the literature on inventory management. However, choosing the correct inventory model is critical to inventory management success.

- **Inventory Management-Mohamad Y. Jaber**

This book offers a new inventory management model that is responsive to dynamic economic developments. It looks into: Inventories with a lot of flexibility

- Various than utilising cost to control inventory, there are other ways to measure inventory performance.
- Inventory as a source of added value for customers, rather than a burden.

The book also looks at why energy and the environment should be taken into account when making inventory decisions, as well as non-traditional applications of inventory management in fields like healthcare and disaster relief, as well as non-traditional approaches to measuring inventory performance such as information theory, fuzzy sets, and thermodynamics. While a lot of things can change, one thing is certain: the global economy is growing

more dynamic. This book explains the changing importance of inventories in corporate companies, sowing the seeds for future research in inventory control and management. It looks at how to use inventory management as a strategy for long-term success, regardless of market and economic swings.

- **Production and Inventory Management with Substitutions - J. Christian Lang**

This book deals with production and inventory management issues with products that can be replaced with specific equivalents. Substitutions may increase service quality, reduce necessary safety stocks and total setup costs and durations, take advantage of cost fluctuations in input products, and reduce waste, depending on the application. The main focus is on the development of graphical modelling approaches for substitution possibilities and mathematical programming-based production planning models based on these approaches. Models for multi-level production systems with changeable bills-of-materials and recipes are developed in addition to single-level dynamic lot-sizing models with replacements. A simulation-based optimization strategy is also created for a multi-location inventory system with replacements.

V. BENEFIT OF INVENTORY MANAGEMENT.

There is a slew of benefits that can come from correctly managing inventories. Here are a few benefits to consider:

- **Improved Accuracy of Inventory Orders.**

Good inventory management necessitates accuracy in product orders, status, and tracking. A good fulfilment partner will have real-time software and mechanisms in place to ensure that no product is lost in the middle of the process.

- **Organized Warehouse.**

An organized fulfilment center is the result of a successful inventory management strategy. A well-organized warehouse makes current and future fulfilment plans more efficient. For firms that use the warehouse to manage inventory, this includes cost savings and enhanced product fulfilment.

- **Increased Efficiency and Productivity.**

With proper inventory management in place, time and resources spent on inventory management can be diverted to other areas. Technology is frequently utilized to speed up tracking and fulfilment activities while also verifying the accuracy of inventory records.

- **Save Time and Money.**

Good inventory management saves time and money by improving ordering accuracy, efficiency, and product flow.

- **Repeat Customers.**

Effective inventory management and control prevents customers from receiving inaccurate or damaged goods. This improves the client experience, protects against difficulties like refunds, and encourages repeat purchases.

VI. CHALLENGES FACED DURING INVENTORY MANAGEMENT.

Managing inventory could be a daunting task. The method and results impact every aspect of one's business. To help, here are 20 common inventory management challenges to look at for in one's business supply chain.

- **Inconsistent Inventory Tracking:**

Manual inventory tracking across many applications and spreadsheets is time-consuming, redundant, and at risk of errors. Even small businesses can benefit from a centralized inventory management system with accounting features.

- **Inventory Management Controls within the Warehouse:**

Inventory management controls within the warehouse are labor-intensive and involve several steps, like receiving and put away, picking, packing, and shipping. The task at hand is to complete all those tasks within the most effective manner possible.

- **Inaccurate Data:**

Individuals must know exactly what inventory one's have at any given time. Gone are the times when inventory can be counted with all hands-on deck once a year.

- **Customer Demand is usually Changing:**

Customer demand is often changing. Having an excessive amount of inventory could lead to outmoded inventory that one's can't sell, while keeping deficient inventory could prevent one's business from fulfilling customer requests. Ordering tactics for essential items, also as technologies for creating and executing a listing strategy, can all help to accommodate for fluctuating demand.

- **Limited Visibility:**

When inventory within the warehouse is difficult to spot or locate, it ends up in incomplete, erroneous, or delayed shipments. Receiving and locating the right inventory is critical to making sure smooth warehouse operations and excellent customer experiences.

- **Manual Documentation:**

Managing inventory with paperwork and manual methods is inconvenient and risky. It also doesn't scale well across numerous warehouses with lots of inventory.

- **Complexity of the availability Chain:**

Global supply networks change daily, putting a strain on inventory planning and management. Manufacturers and wholesale distributors who determine when, where, and the way one's business merchandise ships must be flexible and supply unpredictably long lead periods.

- **Warehouse Space Management:**

Managing space effectively may be a daunting task. Inventory management tools can help business to plan and build warehouse areas to higher control the timing of recent product deliveries. It can take into consideration essential elements like available space. know more about the distinctions between warehouse and inventory management.

- **Order management is insufficient:**

Preventing overselling of products and running out of inventory is one in all the foremost prevalent problems to good inventory management. One may reliably estimate client behaviour by using historical and seasonal data trends.

- **Increasing the extent of Competition:**

Unpredictable economic movements and market factors affect the rivalry for raw resources in globalized supply chains. Small firms are frequently forced to settle on between competing for high-demand goods and maintaining sufficient inventory to stay expenses in check.

- **Packaging Changes:**

To reduce waste, compostable packaging or eliminating packaging altogether presents new challenges for warehouse design and storage. It could even involve purchasing new equipment or reducing the period of some commodities.

- **Product Portfolio Expansion:**

Many internet retail tactics do away with the requirement for huge distribution warehouses. These tactics make expanding inventory and diversifying product portfolios easier, but they necessitate the employment of technology and resources for purchasing, shipping, and tracking.

VII. TECHNIQUES FOR SUCCESSFUL INVENTORY MANAGEMENT FOR SMALL BUSINESS.

There is no one-size-fits-all approach to inventory management. Leading firms all over the world have used a variety of approaches to improve their inventory management procedures.

The following are some of the most common inventory management techniques:

- **Technique 1: Backordering**

Backordering is when a company sells a product but does not have enough stock to fulfil the order. Because you're essentially taking money based on a promise of a product being delivered, this necessitates extreme business discipline. Customer expectations for accurate delivery are one of the most important aspects of this strategy.

- **Technique 2: Bulk ordering and shipping**

Bulk buying and shipping are based on the same inventory management techniques that make Costco and Sam's Club so enticing to customers. It's virtually always less expensive to order as much inventory as possible, which contributes to better inventory accounting measures. This does not imply that one's should invest all your operating money in larger orders. One's must strike the right balance between order amounts and available capital.

- **Technique 3: Drop shipping**

Drop shipping is a method of operating a business without needing to keep any inventory. Drop shipping agreements help to organize delivery between one's consumers and the producers or wholesalers of their products. This method removes the risk they take as a business when one buys a lot of inventory in the hopes of selling it later. However, because companies can't get bulk order discounts, it raises your costs and reduces your profits.

- **Technique 4: First-In, First-Out**

In the food and hospitality industries, first-in, first-out (FIFO) is a frequent inventory strategy. It refers to either selling older inventory first or putting older inventory in front of fresher products. This guarantees that products are rotated quickly and that none are permanently pushed to the back of the shelf. Though it comes from the food sector, it can be applied to any industry. Customers begin to expect new products when company products are updated and improved. By shifting inventory and replenishing from the rear to the front, one can assure that older products are always sold first.

- **Technique 5: Par levels**

Inventory 101 is par levels, but they shouldn't be missed. Setting par levels tells you and your team how much stock business needs to keep on hand for a specific amount of time. It's yet another tried-and-true method for keeping track of inventory in professional kitchens. Each station owner oversees getting their par ready for the next service. However, the strategy is equally effective for storefronts and other enterprises. To accurately estimate required inventory levels for the given time, it requires knowledge of prior inventory demands as well as predictive analysis.

- **Technique 6: Just-in-Time management**

Inventory and production operations that are just-in-time (JIT) are designed to reduce waste and increase efficiency. JIT's primary tenet is to reduce inventory costs and warehousing requirements by emptying inventory and then ordering products as needed rather than storing enterprises. To the 1960s and 1970s, Toyota Motors in Japan pioneered the technology. The method decreases on-hand overhead, allowing more resources to be distributed while simultaneously lowering storage, insurance, and other costs associated with excess inventory. There are certain risks associated with JIT. If company manufacturing demands rise, one will also have to be able to scale up your inventory to meet the demand. The inability to quickly bring in increased inventory can result in missed revenue and lead to a damaged reputation with consumers and clients.

- **Technique 7: Materials requirement planning**

Materials requirement planning (MRP) is a sales forecasting-based inventory management technique. Manufacturers must have complete and cleaned sales data that has been precisely projected, therefore this process has its own layers. Another aspect of MRP is that manufacturers and inventory managers must collaborate with their material suppliers to ensure that resources are available for future inventory requirements. The key benefit of MRP, like JIT, is that businesses don't invest more in their inventory than is essential. However, in order to scale with demand, company must have precise forecasts, otherwise businesses risk missing out on possibilities.

- **Technique 8: Economic order quantity**

The economic order quantity (EOQ) inventory methodology is a batch ordering method that ensures sufficient inventory and supplies are available within a specified time frame. The EOQ model is set up so that businesses only must place orders a few times a year. It works by assuming constant consumer demand and then adding bulk savings costs to each batch order. The EOQ is predicated on the assumption of a trade-off between inventory holding costs and setup costs. With each correct batch order, EOQ attempts to reduce these costs.

- **Technique 9: Day sales of inventory**

Day's sales of inventory (DSI) are more of a financial calculation than an inventory management approach. It determines how long it takes a corporation to sell through its inventory on average. The purpose of DSI is to determine how long a certain amount of inventory will last across an organization before replenishment is required. A lower DSI is excellent because it indicates that their firm is doing well and sells out of products rapidly. The average age of inventory is also known as DSI, as are other acronyms such as days inventory outstanding (DIO) and days in inventory (DII).

VIII. CONCLUSION.

Inventory represents a current asset since a company typically intends to sell its finished goods within a short amount of time, typically a year especially for small-scale business. That most small and medium businesses have experienced inventory shortages because of JIT ordering, but still choose not to hold safety inventories because of the cost associated with holding inventories. This also makes them and their customers reliant on their suppliers' supply chain management for efficient service delivery. By applying the techniques mentioned above one can deal with most of problem easily and in such way not only business run smoothly but also can satisfy the customer needs efficiently and effectively.

REFERENCES.

- [1]. <https://www.netsuite.com/portal/resource/articles/inventory-management/inventory-management.shtml>.
- [2]. Max Muller, Essential od inventory management (ISBN 10: 0814416551 ISBN 13: 9780814416556 Publisher: AMACOM, 2011).
- [3]. <https://www.investopedia.com/terms/i/inventory-management.asp>.
- [4]. <https://dotcomdist.com/the-benefits-and-importance-of-managing-inventory/>
- [5]. <https://www.netsuite.com/portal/resource/articles/inventory-management/inventory-management-challenges.shtml>
- [6]. <https://www.fool.com/the-blueprint/inventory-management/>